

# TT2 Disability Tax Exemption Account



**IMPORTANT:** Until you receive confirmation that your vehicle has been added to your exemption account you must continue to pay for any travel through the Tyne Tunnels. Failure to make a payment by midnight the following day of your journey will result in the registered keeper of the vehicle receiving an Unpaid Toll Charge Notice (UTCN.)

(Tick one)

- This is a new application
- This is a renewal application
- This is a change to an existing account
- I'm applying on behalf of a vulnerable person or child under the age of 16

## Your Details

Surname

Forename

Address

Postcode

Telephone

## Vehicle Details

Make

Model

Colour

Registration No.

### For office use only

Account No.

Processed by

Tag No.

Date  /  /

Options to pay for your journey if your exemption hasn't been confirmed yet:

- Via the website:  
<https://account.tt2.co.uk/guests/passages/pay>
- Via the telephone 0191 574 0030 option #2
- Via a PayPoint location  
<https://consumer.paypoint.com/>

## Required Documentation

- A stamped addressed envelope
- A copy of page 2 of the vehicle's V5C document (log book)
- A copy of your DWP letter confirming the award of higher or enhanced DLA/PIP
- Signed Terms and Conditions of use (page 2 of this document)
- If you are applying on behalf of a vulnerable person or child under the age of 16, please see T&Cs for require documentation to support your eligibility

## Important

- **Do not** send original documents
- Send in all of the 'Required Documentation' listed above
- Incomplete applications will be returned to you
- Please allow 10 working days for processing

Send your completed and signed forms to:



TT2 Limited  
Administrative Building  
Wallsend  
Tyne and Wear  
NE28 0PD

# TT2 Disability Tax Exemption Account

## Terms and conditions of use

These Terms and Conditions apply to the application for, processing and use of a TT2 Disability Tax Exemption Account. The terms are intended to help avoid misuse of the TT2 Disability Tax Exemption Account and are not in way to inconvenience disabled persons for whom the exemption is intended. The Applicant is the registered keeper of the Tax-Exempt vehicle. An Applicant may only reply in respect of one TT2 Disability Tax Exemption Account.

### Rules

- 1 The exemption is for the sole use of Tyne Tunnels and only allows free passage for the Applicant and vehicle listed on the application form, travelling together.
- 2 The Tyne Tunnels Disability Tax Exemption will only be accepted for toll exemption when the Applicant is present in the vehicle claiming exemption. If the Applicant is not present then the toll must be then the toll must be paid.
- 3 CCTV and Automatic Number Plate Recognition is in operation to enable verification of the applicant of the TT2 Disability Exemption and the vehicle being used for exemption.
- 4 Generally, a TT2 Disability Tax Exemption is valid for 12 months from the date of issue. If your entitlement to nil road tax lapses within that 12 months, your TT2 Disability Exemption will immediately cease to be valid and the tolls must be paid thereafter.
- 5 TT2 Limited takes misuse of the Disability Tax Exemption very seriously, CCTV is operating at all times in all toll lanes and staff will carry out verification of information supplied with your application and transactions made through tolls.
- 6 From time to time TT2 will audit usage of Disability Tax Exemption by requiring exemption holders to stop at the plaza while the customer details are checked. A TT2 Officer will ensure the Applicant is present in the vehicle. If it is found that the Disability Tax Exemption is being misused then the opportunity to have the exemption may be withdrawn.
- 7 Unauthorised use of the TT2 Exemption may result in
  - Immediate and permanent withdrawal of this concession from the Applicant.
  - The full toll in cash, cheque, credit or debit card being demanded.
  - Prosecution for contravention of Bylaws and or, for attempted fraud.
  - A surcharge being laid on the holder for recovery of lost toll revenue and administrative costs incurred.
  - Information passed to Fraud Prevention Team at the relevant awarding council.
- 8 You cannot have both a Disability Tax exemption and a Blue Badge Exemption simultaneously on separate vehicles.
- 9 Required documents for 3<sup>rd</sup> Party Applications
  - Children (under 16 years old) one document required
    - Birth Certificate with applicant and exemption holders name present
    - Child Benefit or Tax Credit letter with applicant and exemption holders name present
    - Adoption certificate with applicant and the exemption holders name present
  - Vulnerable Customers One document required
    - Power of Attorney letter with applicant and exemption holders name present
    - Letter from relevant care institute with applicant and exemption holders name present

I hereby declare that the information provided on this request is true to the best of my knowledge and my signature below confirms my understanding and acceptance of the above terms and conditions.

**Signed:**

**Date:**